



## **Act! Premium v19 (access via Windows®)**

### **System Requirements**

- 4 GB available hard disk space
- 1280 x 768 or higher resolution monitor
- Broadband Internet connection
- 2 GB system memory, 4GB for 64-bit OS
- 1.8 GHz processor
- Microsoft Update Service must be current and running

### **Works With**

- Microsoft® Office 2010, 2013, and 2016 (Latest Service Packs Recommended)
- Internet Mail SMTP / POP3
- Microsoft Internet Explorer® 11
- Google Chrome™ for Windows

### **Supported Operating Systems**

- Windows Server 2008 R2 (64-bit)
- Windows Server 2011 SBS (64-bit)
- Windows Server 2012 (64-bit)
- Windows Server 2012 R2 (64-bit)
- Windows 7 SP1 (32-bit and 64-bit)
- Windows 8.1 (32-bit and 64-bit)
- Windows 8.1 Pro (32-bit and 64-bit)
- Windows 8.1 Enterprise (32-bit and 64-bit)
- Windows 10 (32-bit and 64-bit)

### **Database Server**

Act! Premium uses SQL Server® 2014 Express or your existing installation of SQL Server 2008 R2 or newer. If you would like to use a different edition of SQL Server other than the one provided, please consult Microsoft documentation for specific hardware and software requirements for that edition.

### **SQL Server Edition Recommendations**

SQL Express limits processor use to a single CPU but allowing multiple cores, memory used by SQL to 1 GB, and the size of your data file to 10GB. For this reason, we recommend SQL Standard for any deployment over 20 users or 5 GB in size, allowing for growth. Individual performance may vary based on actual database size, hardware variations, and product usage.



## **Act! Premium v19 (access via web or mobile)**

### **Server System Requirements**

- 4 GB available hard disk space
- 1280 x 768 or higher resolution monitor
- Broadband Internet connection
- 2 GB system memory, 4 GB for 64-bit OS
- 1.8 GHz processor
- Network Interface Card
- Router and/or Firewall that supports IPv4 NAT or IPv6

### **Supported Operating Systems**

- Windows Server 2008 R2 (64-bit)
- Windows Server 2011 SBS (64-bit)
- Windows Server 2012 (64-bit)
- Windows Server 2012 R2 (64-bit)
- Windows 7 SP1 Professional, Enterprise, and Ultimate (32-bit and 64-bit)
- Windows 8.1 Pro (32-bit and 64-bit)
- Windows 8.1 Enterprise (32-bit and 64-bit)
- Windows 10 (32-bit and 64-bit)

### **Database Server**

Act! Premium uses SQL Server® 2014 Express or your existing installation of SQL Server 2008 R2 or newer<sup>7</sup>. If you would like to use a different edition of SQL Server other than the one provided, please consult Microsoft documentation for specific hardware and software requirements for that edition.

### **Supported Browsers**

- Microsoft Internet Explorer® 11
- Google Chrome™ Browser for Windows

### **Supported Office Integrations**

- Microsoft® Office 2010, 2013 and 2016 (latest service packs recommended)
- Microsoft Word 2010, 2013 and 2016 (required for integration features only, latest service packs recommended)
- .NET 4.0 (required for integration features only)

### **Mobile Client System Requirements**

- Safari® for iPad®
- Safari® for iPhone®
- Google Chrome™ Browser for Android
- Internet access to Act! Premium for Web IIS server



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### **System Requirements**

- 4 GB available hard disk space
- 1280 x 768 or higher resolution monitor
- Broadband Internet connection
- 2 GB system memory, 4GB for 64-bit OS
- 1.8 GHz processor
- Network Interface Card
- Microsoft Update Service must be current and running

### **Works With**

- Microsoft® Office 2010, 2013, and 2016 (Latest Service Packs Recommended)
- Internet Mail SMTP/POP3
- Microsoft Internet Explorer® 11
- Google Chrome™ for Windows

### **Supported Operating Systems**

- Windows Server 2008 R2 (64-bit)
- Windows Server 2011 SBS (64-bit)
- Windows Server 2012 (64-bit)
- Windows Server 2012 R2 (64-bit)
- Windows 7 SP1 (32-bit and 64-bit)
- Windows 8.1 (32-bit and 64-bit)
- Windows 8.1 Pro (32-bit and 64-bit)
- Windows 8.1 Enterprise (32-bit and 64-bit)
- Windows 10 (32-bit and 64-bit)

### **Database Server**

Act! Pro uses SQL Server® 2014 Express or your existing installation of SQL Server 2008 R2 or newer. If you would like to use a different edition of SQL Server other than the one provided, please consult Microsoft documentation for specific requirements for that edition.