



Act! Premium v20 (access via Windows®)

System Requirements

- 4 GB available hard disk space
- 1280 x 768 or higher resolution monitor
- Broadband Internet connection
- 2 GB system memory, 4GB for 64-bit OS
- 1.8 GHz processor
- Microsoft Update Service must be current and running

Works With

- Microsoft® Office 2010, 2013, and 2016 (Click here to view recommended Update Channel settings for Office 2016)
- Internet Mail SMTP / POP3

Supported Operating Systems⁴

- Windows Server 2016 (64-bit)
- Windows Server 2008 R2 (64-bit)
- Windows Server 2012 (64-bit)
- Windows Server 2012 R2 (64-bit)
- Windows Server 2011 SBS (64-bit)
- Windows 10 (32-bit and 64-bit)
- Windows 8.1 (32-bit and 64-bit)
- Windows 8.1 Pro (32-bit and 64-bit)
- Windows 8.1 Enterprise (32-bit and 64-bit)
- Windows 7 SP1 (32-bit and 64-bit)

Database Server

Act! Premium uses SQL Server® 2014 Express or your existing installation of SQL Server 2008 R2 or newer. If you would like to use a different edition of SQL Server other than the one provided, please consult Microsoft documentation for specific hardware and software requirements for that edition.

SQL Server Edition Recommendations

SQL Express limits processor use to a single CPU but allowing multiple cores, memory used by SQL to 1 GB, and the size of your data file to 10GB. For this reason, we recommend SQL Standard for any deployment over 20 users or 5 GB in size, allowing for growth. Individual performance may vary based on actual database size, hardware variations, and product usage.



Act! Premium v20 (access via web or mobile)

Server System Requirements

- 4 GB available hard disk space
- 1280 x 768 or higher resolution monitor
- Broadband Internet connection
- 2 GB system memory, 4 GB for 64-bit OS
- 1.8 GHz processor
- Network Interface Card
- Router and/or Firewall that supports IPv4 NAT or IPv6

Supported Operating Systems

- Windows Server 2016 (64-bit)
- Windows Server 2008 R2 (64-bit)
- Windows Server 2012 (64-bit)
- Windows Server 2012 R2 (64-bit)
- Windows Server 2011 SBS (64-bit)
- Windows 10 (32-bit and 64-bit)
- Windows 8.1 (32-bit and 64-bit)
- Windows 8.1 Pro (32-bit and 64-bit)
- Windows 8.1 Enterprise (32-bit and 64-bit)
- Windows 7 SP1 (32-bit and 64-bit)

Database Server

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Supported Browsers

- Microsoft Internet Explorer® 11
- Google Chrome™ Browser for Windows
- Google Chrome™ Browser for Mac

Supported Office Integrations

- Microsoft® Office 2010, 2013, and 2016 (Click here to view recommended Update Channel settings for Office 2016)
- Microsoft Word 2010, 2013 and 2016 (required for integration features only, latest service packs recommended)
- .NET 4.0 (required for integration features only)

Mobile Client System Requirements

- Safari® for iPad®
- Safari® for iPhone®
- Google Chrome™ Browser for Android
- Internet access to Act! Premium for Web IIS server



Act! Pro v20 System Requirements

All minimum system requirements are based on a single-user environment (one computer accessing a local database), and do not represent requirements for optimum performance of your Act! implementation. Customer registration and activation are required. Your system must meet the minimum requirements to be eligible for technical support.

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Works With

- Microsoft® Office 2010, 2013, and 2016 (Click here to view recommended Update Channel settings for Office 2016)
- Internet Mail SMTP/POP3

Supported Operating Systems

- Windows Server 2016 (64-bit)
- Windows Server 2008 R2 (64-bit)
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- Windows 7 SP1 (32-bit and 64-bit)

Database Server

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